

Environment Waste and Leisure

The Environment Waste and Leisure are intrinsically linked to the wellbeing of the residents within the two districts. Instead of hexagons the deliverable outcomes come from achieving energy savings, efficiencies in the waste collection process and ensuring that the local residents have a sustainable provision for access to health benefitting leisure facilities and open spaces.

Main Achievements	<ol style="list-style-type: none"> 1. Eat out eat well. Local catering business' have been encouraged to promote healthy eating and now win awards either bronze, silver or gold depending on how healthy the options available on the menu are. 2. Solar Panels have been added to a number of council owned houses, which generates income for the authority when any excess power is sold back to the national grid. 3. Business Energy Efficiency Anglia Project. 23 Companies have been audited and savings realised in doing so. 4. Building Control- service review conducted with the West Suffolk Authority to realise efficiencies of either working as a shared service arrangement or setting up a Local Authority Holding Company. 5. Review of collection rounds to ensure timely collections even with increased workloads. 6. Improved Technology, each driver has access to a tablet on rounds to be kept up to date with customer enquiries whilst out and report on collection data. 7. Successful roll out of business glass recycling service meaning 20 tonnes of glass is being collected and processed. 8. Review of Leisure facilities in the two districts for 2020 and beyond.
--------------------------	---

Impact on communities / the way we work	Healthy eating, efficient and effective refuse collections, leisure facilities and energy efficiencies all benefit the local communities.
--	---

Tracking Indicator	Linked to	2016/17				Target	Trend	Council	Comment / How does this compare to the Suffolk-wide/National picture?	Why is this indicator important?
		Q1	Q2	Q3	Q4					
T1. Increase income generated through chargeable waste services	I1	681,406	960,679	999,238	1,111,460	985,210		MSDC	15/16 outturn £938,296 figures provided for 16/17 are cumulative	Financial Sustainability

APPENDIX G

T2. Increase collected household waste per person	I2				354.23kg	N/A	Decrease	Both	0.97kg reduction per person cumulative	Less taken to Energy from waste plant
T3. Increase number of live cases for building control	I3.				854	N/A	Benchmark	MSDC	Building on relationships with private building contractors to be partner of choice cumulative	impacts on the financial sustainability of the service
T4. Reduce the number of instances of Fly tipping.	I4.				478	N/A	Benchmark	Both	cumulative	Reducing the negative impact to the community
T5. Formal Complaints in relation to waste services	I5				13	N/A	Benchmark	Both	cumulative	This will tell us if rolling out in cab technology will improve customer service
Influencing Indicator	Linked to	2016/17				Target	Trend	Council	Comment / How does this compare to the Suffolk-wide/National picture?	Why is this indicator important?
		Q1	Q2	Q3	Q4					
I1.Increase Business Glass Recycling	T1				6.50%	N/A	New initiative	Both		Financial Sustainability

APPENDIX G

I2. Increase percentage sent for reusing recycling composting	T2				44.14%	N/A	Increase	Both	1.04% increase in household waste recycling	Less to energy from waste plant.
I3. % of market share of building control applications	T3	73.4	77.6	73.3	73.8	N/A		MSDC		Impacts on the financial sustainability of the service
I4. Increase the number of prosecutions Cautions, Penalty Notices, and warning letters for Fly tipping.	T4				78	N/A	New initiative	Both	cumulative	How effective are the deterrent activities
I5. Roll Out of In-cab technology for waste team, increase in rounds having technology	T5				4	N/A	New initiative	Both	New initiative cumulative	Trackers could be missed bins, phone calls to the office, and complaints